

MARGARET ISLAND ATHLETICS CENTER AND MONSPART SAROLTA RUNNING TRACK

HOUSE RULES

I. GENERAL RULES

1. DATA OF THE SPORTS FACILITY:

Official name: Margaret Island Athletics Center and Monspart Sarolta Running Track
Abbreviated name: MAC

Owner of MAC: Municipality of Budapest (1054 Budapest, Városház u. 9-11.)

Operator of MAC: Budapest Sport Service Provider Nonprofit Ltd. (1146 Budapest, Olof Palme sétány 5.,

www.bsk.sport.hu

Facility manager of MAC: Papp Gábor (papp.gabor@margitsziget.com)

Website: www.margitsziget.com

2. PURPOSE OF THE HOUSE RULES: To define the behaviour of individuals within the MAC area and the basic rules.

3. SCOPE OF THE HOUSE RULES: Visitors of the MAC, attendees of MAC events, renters of MAC premises, and users acknowledge the MAC house rules, security regulations by entering the MAC premises and purchasing tickets and passes sold online. They accept that violating these rules may result in being required to leave the MAC, even if they possess a valid entry ticket, pass, or are renters, event organizers, or participants.

4. PURCHASE OF ENTRY TICKETS:

4.1. During the regular opening hours of MAC, guests may use MAC sports services if they have a valid entry ticket or pass for the given sports service or have purchased a valid online ticket for the time of entry for any of the artificial grass football fields, beach volleyball courts, or padel courts sports services. An entry ticket also includes a wristband with a unique identifier issued by the Operator in limited numbers for certain events, as well as QR codes presented on digital devices embodying the tickets and passes, and the entry and usage rights specified in the sports services contract with the Operator (hereinafter collectively referred to as: ticket). In the case of an event, MAC can be visited according to the event rules.

4.2. Tickets can be purchased on-site

a) at the reception during cashier opening hours or

b) online at www.margitsziget.com.

Payment can be made in cash, with SZÉP card, or by bank card on-site, or through the application provided on the www.margitsziget.com website.

4.3. Tickets issued by the Operator for sports services at MAC are VAT-exempt. Guests must indicate their request for an invoice in advance when purchasing tickets at the cashier. For online purchases, guests must provide the necessary billing information on the online platform.

4.4. Tickets issued by the Operator can only be purchased directly from the Operator.

4.5. For events organized by third parties (external events), the event organizers determine the entry requirements.

5. OPENING HOURS:

Summer opening hours: April 1 to October 31: every day from 6 AM to 10 PM

Winter opening hours: November 1 to March 31: every day from 7 AM to 9 PM

Cashier opening hours: On-site payments can be made between 8 AM and 7:30 PM with cash, SZÉP card, or bank card. During summer opening hours, from 6 AM to 8 AM and 7:30 PM to 10 PM, and during winter opening hours, from 7 AM to 08:00 and 7:30 AM to 9:00 PM, on-site payments can only be made by bank card.

5.1. To use personalized passes, it is necessary to present an identity document.

5.2. The Operator reserves the right to unilaterally change the opening hours and restrict the use of sports fields (e.g., due to adverse weather conditions, pre-announced events, maintenance, or other reasons). Information about these changes will be posted by the Operator in a clearly visible place at the entrance of the sports facility and published on the sports facility's website.

5.3. Information about ticket prices and applicable sports cards can be viewed on the notice boards displayed at MAC and on the www.margitsziget.com website.

5.4. Guests with valid tickets are entitled to use the following services of the sports facility: the gym, table tennis, locker rooms, safes, and restrooms. The indoor running track (rekortan track) can be used as long as it does not interfere with training sessions or other programs. A separate ticket must be purchased for the use of the padel court, beach volleyball court, artificial grass field, and grass field, along with making a reservation.

5.5. Guests are required to keep their purchased tickets after entry, as they may be checked at any time during their stay in the sports facility.

5.6. The Operator provides the following sports equipment free of charge to guests, subject to availability, which can be requested at the reception: hula hoop, marker cone, yoga mat, kettlebell, coordination ladder (6 m), balls (rubber, handball, basketball), medicine ball (kg), ping-pong table, set (racket, ball), shot put set, long jump set, badminton set, jump rope, box. Other services, such as the padel court, large grass soccer field, small artificial grass soccer field, beach volleyball court, and field lighting, are available according to the separate price list. The applicable fees and their validity period are contained in the current price list

5.7. Tickets can only be purchased in Hungarian forints.

6. RULES FOR THE USE OF SPORTS FIELDS AND GYMS

- 6.1. The sports fields and gyms, as well as equipment, may be used according to their intended purpose and within the authorized capacity limits.
- 6.2. **The sports fields, gyms, outdoor fitness park, sports equipment, and sports services are used at everyone's own responsibility and risk.** Engaging in sports activities appropriate to one's health condition is the exclusive responsibility of the guest or athlete.
7. All guests are required to maintain order and cleanliness within the MAC area, with basic expectations including respecting other guests and behaving in a civilized manner
8. **SAFEKEEPING OF VALUABLES:** The Operator is not responsible for valuables brought into the sports facility; lockers located in the corridor are available for their safekeeping. Personal belongings can only be stored in the locker room cabinets on the day of entry, and the lockers must be emptied after completing the sports activity. It is prohibited to store personal items in the lockers beyond the opening hours or for an extended period.
9. **ENTRY INTO OPERATIONAL AREAS:** It is forbidden for unauthorized persons to enter operational areas.
10. **SMOKING:** Smoking is only allowed for adult guests in designated areas outside the building. Smoking is strictly prohibited inside the building.
11. **DENIAL OF ENTRY, OBLIGATION TO LEAVE MAC:** MAC may be required to stop their activities and leave MAC without compensation or refund of services purchased if they:
 - 11.1. do not comply with epidemiological regulations;
 - 11.2. are under the influence of drugs, alcohol, or intoxicating substances;
 - 11.3. are visibly in poor health or mental condition, have a fever, or suffer from an infectious disease;
 - 11.4. conduct unauthorized sports coaching or training activities;
 - 11.5. fly drones without a contract with the Operator;
 - 11.6. are minors without supervision;
 - 11.7. have caused damage to the sports facility until the damage is compensated;
 - 11.8. commit unlawful acts in the sports facility until the arrival of the competent authorities.
12. **PROHIBITED ITEMS:** It is strictly forbidden to bring intoxicating substances, striking, cutting, or stabbing tools, weapons, items resembling weapons, explosives, or other hazardous items into the sports facility. Additionally, it is prohibited to bring glass, fragile items, sharp and cutting tools, flammable materials, to discard chewing gum, or to consume food and alcoholic beverages on the sports fields.
13. **PHOTOGRAPHY:**
 - 13.1. Commercial, catalogue, trade, or business-related photo, video, drone, and audio recordings, as well as any media (newspapers, magazines, television, YouTube channels, etc.), can only be made and published with the prior agreement of the Operator and payment of the agreed fee.
 - 13.2. Mobile phones, cameras, cameras, selfie sticks, and any other recording devices may only be used on the premises of the sports facility at one's own risk. The Operator is not responsible for the equipment and gear brought into the MAC area.
 - 13.3. Recordings must not violate the personal rights of Budapest City, the Operator, or their contractual partners, employees, visitors, or service users.
 - 13.4. Recordings must not interfere with or disrupt the operation of the sports facility, including but not limited to unauthorized entry into operational areas, use of machinery routes, or obstruction of sports activities.
 - 13.5. Visitors acknowledge that, in accordance with current legislation, recordings of individuals on the MAC premises can only be made and published with their consent. In the case of minors, the legal representative must also authorize the recording and publication. By entering the MAC premises, visitors accept that the Operator may make and publish image and audio recordings on its website, social media platforms, or in promotions related to the sports facility, where visitors may appear. Upon the express written request of the individual concerned, the Operator will obscure the individual's face.
 - 13.6. MAC is a private area and a drone-free zone. It is prohibited to disturb athletes and event participants with drones or other unmanned aerial vehicles, or to create hazardous situations. Aerial recordings can only be made and published under a prior written agreement with the Operator.
 - 13.7. Requests for photography/filming must be submitted in writing to info@margitsziget.com before the photography or filming. Photography or filming may only commence upon possession of an agreement with the Operator and payment of the photography fee.
14. **PROCEDURE IN CASE OF DISORDER AND VANDALISM:** In case of violation of laws, house rules, or generally accepted behavioural rules, the Operator, duty manager, or security service are authorized to maintain order throughout the sports facility, and they may request police or other authority intervention. Vandalism and hooliganism entail liability for damages and may result in criminal charges.
15. **ACCIDENTS AND DAMAGES:**
 - 15.1. In the event of an accident on the MAC premises, the guest who has a valid ticket, has not reached the age of 80, and who immediately reports the accident at the reception is entitled to insurance services. The necessary insurance form can be requested at the reception.
 - 15.2. The insurer of MAC guests is Alfa Vienna Insurance Group Zrt. Besides insurance services, the Operator is not liable for any damages; everyone participates in sports activities or events at their own risk, and enters the sports facility at their own risk. The Operator is not liable for any damages to guests who are not entitled to insurance services. The insurer is released from performing services if it proves that the accident was caused by the guest's failure to comply with laws, safety regulations, warnings, or this house rule, or if the accident was caused unlawfully, intentionally, or with gross negligence.

- 15.3. The Operator's ticket insurance does not cover events and their attendees organized by third parties. In these cases, responsibility lies with the event organizer.
- 15.4. The Operator is not liable for sports equipment brought into the MAC premises (e.g., bicycles, scooters, paddle rackets). It is prohibited to bring bicycles into the building and sports fields. The use of the bicycle storage facility on the MAC premises is entirely at the guest's own risk. The Operator does not provide chains or locks for bicycle storage.
- 15.5. Any damages or their detection must be reported immediately at the reception.
16. **PLACEMENT OF ADVERTISEMENTS, PROMOTIONAL MATERIALS:** The placement of advertisements, as well as the conduct of direct or indirect marketing activities, is only possible on the MAC premises based on a prior written agreement.
17. **FUNDRAISING, RECRUITMENT:** Fundraising for any organization or individual, as well as recruitment of individuals or supporters for any purpose, is only possible within the framework of a prior agreement with the Operator.
18. **BRINGING IN DOGS, ANIMALS:** Only service dogs with distinctive markings are allowed in the sports facility.
19. **DATA PROTECTION:** In order to protect personal data, the Operator acts in accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council and domestic legal regulations. The Operator does not collect or process personal data about visitors or athletes except on the legal basis of obligations (e.g., billing). BSK takes all necessary measures to protect the personal data of its guests. Its data protection provisions can be found on the MAC website (www.margitsziget.com) under the "Data Management" section. A security camera system operates on the MAC premises.

II. SPECIAL RULES

Besides the general rules, the following specific rules apply to the users of individual courts.

II/1. PADEL COURTS, PADEL ISLAND

1. The sports facility has two double courts.
2. Under suitable weather conditions, the padel courts are open according to the operating hours of MAC.
3. General MAC admission and passes do not grant the right to use the padel courts; a separate ticket must be purchased along with making a court reservation. The court can be

used for the reserved time slot after paying the sports service fee corresponding to that time slot.

4. It is mandatory to check in at the reception before using the court (stepping onto the court).

5. Every started half-hour (counted from the hour) must be paid according to the current time slot's rate. Regardless of usage, the complete sports service fee for the started half-hour must be paid. (Regardless of the next half-hour court reservation. For example: if using the court for an additional half hour, an additional half hour fee is due; if using for an additional 35 minutes; a one-hour sports service fee is due.)

6. The sports service fee includes the use of padel rackets as follows:

The rackets can be picked up at the reception by leaving a valid personal identification document as a deposit, which will be returned upon returning the rackets at the reception:

- it is the guest's sole responsibility to ensure they receive their own document upon return;
- In case of loss or breakage of the racket, the document will only be returned if the guest pays 20,000 HUF (twenty thousand forint) compensation per lost racket to the Operator, and the Operator may require the guest to wait until closing time to handle this, especially during high traffic times. If the guest does not pay the compensation fee, the Operator is not responsible for any damages the guest may incur due to the lack of their document.
- The guest provides their document to the Operator at their own risk and decision; the Operator is not responsible for the loss or damage of the received document or any damages incurred by the guest in connection with it.

□ The sports service fee does not include providing padel balls for the game. Balls can be purchased at the reception. There is no ball rental available.

□ 7. The current condition of the padel courts and the weather can be inspected on-site, so there is no possibility of refund for on-site ticket purchases. Tickets must be used during the reserved time slot. Padel is an outdoor recreational sport at the facility, which can be affected by the weather. The Operator reserves the right to instruct the guest to stop the sport activity and leave the courts in case of extreme weather changes (e.g., heavy summer rain). In this one case, the guest may reschedule on-site according to point 8.

□ 8. CANCELLATION:

□ 8.1. Cancellation without payment obligation is possible on the booking platform no later than 8 (eight) hours before the reserved time. By this time, the weather forecast websites can predict the expected weather conditions with reasonable accuracy. If the guest cancels within eight hours before the reserved time, they must pay 100% of the rental fee. In case of a "no show," meaning the guest does not cancel on the booking platform by the deadline and does not appear before the start of the reserved time slot, they must also pay 100% of the rental fee.

8.2. The booking system operates through the HELLA Online booking and sports court management application. In case of cancellation via the application, there is no cash refund; instead, the paid amount is converted into credit. The user can use the credit for another

booking at any time. Instead of cancellation, there is also the option to reschedule in the system.

- 8.3 In the exceptional case that the guest arrives at the location at their reserved time and has begun using the sports service, but due to extreme weather conditions, the Operator deems the court unusable or particularly risky, increasing the usual danger, the guest may be instructed to stop using the sports service. The guest can reschedule at the reception on-site. Rescheduling can only be done within the same season, and if no suitable time or offered equivalent sports court is acceptable to the guest, the rental fee is non-refundable, and the Operator will not accept any complaints.
- 9. **The padel courts can be used by everyone at their own risk and responsibility.**
- 10. Before the start of the reserved time, guests and their companions waiting to play cannot stay on the courts. They can enter the courts at most 5 minutes before the start of the game, provided the previous user has finished tidying up and the court is empty.
- 11. The last 5 minutes of the reserved time are reserved for tidying up the court. Padel playing is not allowed during this time; instead, the court must be tidied up: it should only be left in a condition suitable for the next game. If this is not done, the Operator is entitled to charge an additional fee of 5000 HUF (five thousand forints) to the guest.
- 12. Children under 14 years old can only stay on the courts with a companion.
- 13. The court's furnishings and equipment should only be used according to their intended purpose.
- 14. The court can be used for play from the beginning of each hour until the 55th minute of the hour. (e.g., from 07:00 to 07:55, or for double hours, from 07:00 to 08:55). The game must end at the 55th minute, and the court must be handed over in impeccable condition and on time for the next guest.
- 15. Extending the started game is possible if the request is made at the reception, there is no reservation for the next hour, and the court usage fee has been paid in advance (between the game and the extension). If any condition is not met, the court must be vacated and handed over on time.
- 16. All damages caused must be reported at the reception.
- 17. The court must be vacated at the end of the rental period.
- 18. The padel courts should only be used as intended.
- 19. Showering and using the restroom are possible within the sports facility, subject to available capacity.
- 20. Entry to the court area is only permitted in appropriate sportswear suitable for the particular sport activity (mainly Padel, Tennis Etiquette), and this sportswear must be worn for the entire duration of the game and stay on the court. Wearing upper and lower clothing on the court is mandatory.

II/2. BEACH VOLLEYBALL COURTS

1. Under suitable weather conditions, the beach volleyball courts are open during the summer period according to the MAC's operating hours.

2. General MAC admission or passes do not grant the right to use the beach volleyball courts. A separate ticket must be purchased along with making a court reservation. The court can be used for the reserved time slot with a sports service ticket specifically for the beach volleyball court or after paying the corresponding fee for the time slot.

3. The sports service fee for the beach volleyball court does not include the fee for evening court lighting, which must be paid by the guest.

The Operator has the sole authority to decide on the necessity of turning on the court lighting. During the summer, this is generally expected between eight and nine in the evening. Even if the court lighting is needed for only part of the reserved time, the full hourly lighting fee must be paid (e.g., if the court is reserved from 20:00 to 21:00 and the lighting is turned on at 20:23, the full hourly rate according to point 4.1 must be paid, no partial calculations). The Operator will cover any additional lighting costs that exceed the fees paid by the renters.

4. The current condition of the beach volleyball courts and the weather can be inspected on-site, so there is no possibility of a refund for on-site ticket purchases. Tickets must be used during the reserved time slot. Beach volleyball is an outdoor recreational sport activity influenced by the weather. The Operator reserves the right to instruct guests to stop the activity and leave the courts in case of extreme weather changes (e.g., heavy summer rain). In such cases, the rental period will be suspended until the extreme weather conditions have passed and will resume within the operating hours as soon as the weather allows. There is no possibility to continue the court usage on another day if the rental period is suspended due to extreme weather.

5. CANCELLATION POLICY: Cancellation is possible no later than eight (8) hours before the reserved time on the booking platform. In case of a "no show," meaning the guest does not cancel on the booking platform by the deadline and does not appear before the start of the reserved time slot, the reservation must still be paid for. Otherwise, the cancellation policies specified in point 8 for the padel courts apply.

The booking system operates through the HELLA Online booking and sports court management application. In case of cancellation via the application, there is no cash refund; instead, the paid amount is converted into credit. The user can use the credit for another booking at any time. There is also an option to reschedule instead of cancelling within the system. Otherwise, the cancellation policies specified in point 8 for the padel courts apply.

6. The beach volleyball courts are used at the guest's own risk and responsibility.

7. Guests and their companions are not allowed on the sand while waiting for the start of their reserved time. They can enter the sand area no earlier than 5 minutes before the start of their game, provided the previous users have finished tidying up and the court is vacant.

8. The last 5 minutes of the reserved time are dedicated to tidying up the court. During this time, playing volleyball is not allowed, and guests must focus on preparing the court for the next players. Failure to do so will result in a penalty fee of 5000 HUF (Five Thousand Forints) charged by the Operator.

9. Users must also smooth out the sand beyond the court lines to ensure there are no footprints and that the sand is evenly spread. The rake must be returned to its designated place.

10. Guests are allowed to use their own beach volleyball equipment on the courts.
11. After using the beach volleyball courts, guests must brush off the sand to minimize the amount brought into the garden shower. Excessive sand can cause clogs in the drains. The Operator's staff or appointed representative is authorized to remind visitors of this requirement before they enter the garden shower or restroom.
12. The court must be vacated at the end of the rental period.
13. Showering is available at the garden shower next to the beach volleyball courts.

II/3. ARTIFICIAL TURF AND GRASS SOCCER FIELDS

1. The soccer fields follow the MAC operating hours in suitable weather conditions. During the winter season, only the artificial turf field is operational.
2. The field service fee is applicable to a specified number of players. If the number of players exceeds the specified limit, additional tickets must be purchased as per the price list. The fee does not include the cost of field lighting, which must be paid by the guest.
3. The fields must be used according to their intended purpose.
4. The grass field can only be used with appropriate shoes; cleats are recommended. On the artificial turf field, only completely clean, mud and dust-free artificial turf shoes, indoor shoes, or sneakers are allowed. The use of "sharp" cleats is prohibited. Guests without appropriate footwear may be asked to leave the field without a refund or compensation.
5. Equipment that is not suitable and may cause damage, such as bicycles, roller skates, skateboards, etc., is not allowed on the field.
6. Bringing glass bottles onto the field is prohibited.
7. Guests must move the portable soccer goals from the adjacent running track surface onto the field and return them after use. For securing the goals, metal hooks and a hammer can be borrowed from the reception, which must be returned by the end of the rental period.
8. The guest acknowledges that in unfavourable weather conditions, or following such conditions, the field may be unsuitable for proper use.

II/4. GYM

1. The gym's hours align with MAC's opening hours.
2. There are two gyms in the MAC building: to use the SMASHER gym, in addition to the MAC entry ticket or pass, an extra ticket must be purchased at the SMASHER reception. This house rules apply to the other gym owned by the Operator. The gym cannot be reserved in advance through the online booking system and is available based on capacity.
3. The equipment is regularly disinfected by the Operator.
4. Listening to music is only allowed without disturbing other guests.
5. Only sportswear and clean, changeable sports shoes are allowed in the gym. Training in slippers, sandals, or barefoot is not permitted.

6. Equipment should only be used for exercises intended by their design.
7. Free weights must be secured to the bar during use. When assembling weights, the use of collar clamps is mandatory.
8. Bare skin must not come into contact with the benches; personal towels are required.
9. After use, all equipment must be returned to its default position and stored in the designated storage areas.
10. To avoid accidents, it is recommended that at least two people are present in the gym simultaneously.
11. Dropping weights on the floor is strictly prohibited.
12. Only drinks in lockable plastic bottles are allowed in the gym; all other food, drinks, and items are prohibited.

In the event of any conflict or difference of interpretation between the provisions of the Hungarian and English language versions of the House Rules, the interpretation in the Hungarian language version shall prevail.

Budapest, 29 May, 2024